

CARE & MAINTENANCE

Here are some tips to keep your concrete fireplace in optimum condition for years to come:

Soot Deposits / Cleaning

Over time and depending on use, the area of the surround directly above the firebox may darken a bit. This is a natural consequence of burning the gels – which eventually forms a thin film of soot. Soot deposits will be more prevalent on surrounds made of lighter-colored concrete. It is best practice to routinely clean the front façade of the surround to prevent any discoloration created by soot. For light cleaning, a damp rag with soapy water should be adequate. For heavier discoloration, a cleaner such as *Simple Green* can be highly effective. Avoid using abrasive cleaners, scoring pads, harsh chemicals (acetone, lacquer thinner) and acidic cleaners as these may damage the sealer.

Damage

While concrete is extremely durable, it is not indestructible. Concrete may chip if a hard object bangs against it. Should your surround get chipped, you can purchase one of Trueform's [Chip Repair Kits](#) in the same color as your surround. Alternatively, if you live in the Tri-State area, you can schedule a professional chip repair through Trueform by calling 888.474.7977.

Scratching may occur if hard or sharp objects are dragged over the surface. If scratching does occur, it is most likely impacting the protective sealer and not the concrete itself. Fortunately, our surfaces can be resealed. Should you need the surface to be resealed, you can purchase one of our [Sealer Repair Kits](#). Alternatively, if you live in the Tri-state area, you can schedule a professional resealing through Trueform by calling 888.474.7977.

Questions?

Should you run into any challenges or difficulties installing this system, feel free to reach out to us at 888.474.7977 or info@trueformconcrete.com and we will do our best to assist you.